

**Geomatics / Land Information Systems  
 Contract Administration / Geodetic Control / Photogrammetry / Surveying & Mapping / GIS / Special Projects  
 Client/Contractor Service Questionnaire**

It is our intention to provide our clients the most professional, efficient service possible. In order for us to better focus attention on areas of Contract Services, Research, Geodetic Control, Photogrammetry (aerial photography), Surveying & Mapping, GIS, or other special project services of our operation which can be improved we would appreciate your input by taking a moment to complete the following questionnaire:

**TYPE OF SERVICE:** \_\_\_\_\_

**PROJECT:** \_\_\_\_\_

Employee's Name (optional): \_\_\_\_\_

**Employee courtesy**

Excellent	Very Good	Good	Poor	Unsatisfactory
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Employee knowledge/efficiency**

Excellent	Very Good	Good	Poor	Unsatisfactory
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Service/ timely responses/ follow-up**

Excellent	Very Good	Good	Poor	Unsatisfactory
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Documentation/letters/prints**

Excellent	Very Good	Good	Poor	Unsatisfactory
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Quality of Service/Final Product**

Excellent	Very Good	Good	Poor	Unsatisfactory
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If any of the areas above were marked poor or unsatisfactory, please explain, so we may examine the problem more closely:  
 \_\_\_\_\_

How may we improve our contract or other services to make this process more efficient and effective for both parties?  
 \_\_\_\_\_

Optional (please print clearly)

Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip \_\_\_\_\_

I wish  I do **not** wish to be contacted about my comments/suggestions.

Thank you for your response. Your evaluation will make a difference!

Raymond L. Mathe  
 County Surveyor/Manager Geomatics/Land Information System